

Arrendadora

Arrendadora Actinver, S.A. de C.V. ("Actinver"), informs you, before the collection of your Personal Data, in order for you to exercise your informational self-determination, rights regarding privacy and protection of your Personal Data, the following:

PRIVACY NOTICE

A. Identity and address of the the Responsible Party.

Pursuant to the provisions of the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (the "LFPDPPP") (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), its regulation (the "Regulation") and other applicable provisions on the matter, **Arrendadora Actinver S.A. de C.V.** (hereinafter, the "Responsible Party" or "Actinver", indistinctly), indicating as address for all purposes applicable to this Privacy Notice and other matters related to the same, the address located at Montes Urales No. 620, P.B., Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City, Telephone: 01 (55) 86 36 36 55 50 informs you that during the treatment of the personal data you provide us, we will establish the necessary measures to comply with the principles of legality, quality, consent, information, purpose, loyalty, proportionality and responsibility that the LFPDPPP and the Regulations establish for the personal data you provide us.

B. Personal data collected and subject to processing.

The personal data that you freely and voluntarily provide to **Actinver** by any means that we make available to you, or that reach us through publicly accessible media, or by any other lawful source (hereinafter and as a whole "**Personal Data**") considering at all times the interests that assist you in terms of the Law and the Regulations, may include:

- a. **Personal Data:** full name, address, telephone numbers, photograph, Federal Taxpayers Registry (RFC), Voter's Credential (INE), Unique Population Registry Code (CURP), gender, nationality, place and date of birth, level of studies, electronic mail address (e-mail), driver's license number, professional and academic training, work experience, marital status, general data of family members (parents, siblings, spouses, children), current and previous employment data, personal references of third parties, as well as other identification data, physical characteristics, biometric data (such as fingerprints, image of your face), academic data, employment data, legal data, immigration data, as well as other data of the same nature and exclusively under this category. The personal data of third parties provided by you to **Actinver** for the fulfillment of the identified purposes or for secondary purposes (for example, data of family members or beneficiaries), must be provided after you have informed

them about the existence of the treatment of your personal data and the content of this Privacy Notice.

- b. **Financial and/or Wealth Data:** Housing Credit Number with the Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT), Administradora de Fondos para el Retiro (AFORE), IMSS affiliation, bank accounts and/or transactions, wealth report, gross and/or net income, average monthly expenses, debts with third parties, personal and real property owned or leased and its value, bank account number(s) and "Clabe" account number(s) for electronic transfers, and data of the same nature and exclusively under this category.
- c. **Sensitive Data:** religious, social, civic or cultural association, blood type, weight, height, stature, diseases, current health status, tattoos, union membership and hobbies, entertainment and amusement and data of the same nature and exclusively under this category.

For consultation and verification purposes and to ensure that the Personal Data you have freely provided is correct and current, **Actinver** may collect information from personal references, employment references and other sources such as telephone or employment directories, job boards, and databases considered public, among others.

C. Purposes of the treatment

The Personal Data that we treat according to this Privacy Notice will be used only to comply, in the first instance, with the purposes inherent to negotiate and finalize, if applicable, the commercial relationship with you, as well as the negotiations, planning and execution of the business and commercial activities that we hold with third parties or persons in charge perfectly identified and to whom we transmit this Privacy Notice for its compliance and, in the second instance, with the purposes that do not necessarily attend to the labor relationship that we hold with you, purposes that are divided into two categories, for your information:

a. Primary or Necessary Purposes:

1. Management, control, administration and updating of information related to clients and legal representatives of clients (in the case of legal entities) of **Actinver**, necessary to enter into and confirm transactions, to hire services with **Actinver** and to ensure the security and confidentiality of transactions.
2. Analysis of the quality, creditworthiness and payment capacity of **Actinver's** clients, in accordance with current and applicable legislation.
3. Analysis of the profile and personal, labor and financial background of **Actinver's** clients, in accordance with current and applicable legislation.
4. Management, control and administration of communications between **Actinver** and its clients.

5. Monitor, control and evaluation of audits to ensure compliance actions established by national and international legislation and international treaties to which Mexico is a party.
6. Ensure compliance with confidentiality, honorability and transparency obligations, as well as with legal provisions on the prevention of money laundering and financing of terrorism and other sectoral regulations, through the implementation of administrative and technical procedures established for such purposes.
7. Management, control and administration of the judicial or extrajudicial collection of the services provided by **Actinver**.
8. Customer service and follow-up on complaints and/or clarifications through the means of communication established for such purposes by **Actinver**.
9. Statistics and historical record of clients and legal representatives of **Actinver's** clients.

b. Secondary or Non-Necessary Purposes:

1. Sending communications about offers and new products and/or services provided by **Actinver**.
2. Sending information and commercial offers (electronic and physical) about products and/or services offered or produced by third parties.
3. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** business partners.
4. Sending information about social events organized by **Actinver**.
5. Sending information about recreational, educational or cultural activities organized by **Actinver**.

In case you disagree with the aforementioned purposes, we inform you that you will have a period not exceeding (5) five (5) calendar days from the date on which this Privacy Notice is made available to you to express your refusal via email to our Personal Data Office, whose data are provided below.

The rights of the holder to exercise his rights to revoke consent or opposition, if he/she does not express his/her refusal to the processing of his/her personal data, prior to the delivery of the same or its use, remain unaffected.

D. Transfers of personal data.

Your personal data may be transferred within the national territory or abroad, to the following categories of recipients and for the purposes identified below as well as those indicated in the previous section:

1. **Parent companies, affiliates or subsidiaries of Actinver;** for purposes of centralized safeguarding of information; compliance with reporting obligations, transparency and prevention of money laundering, as well as statistical purposes and historical record of customers and their legal representatives.

2. **Public agencies; federal, state or municipal public Administrations; Commissions; Institutes and/or Regulatory Entities;** for compliance with reporting, transparency and money laundering prevention obligations; as well as for compliance with judicial or administrative requirements issued by competent authorities.
3. **Agencies, entities or authorities abroad;** for compliance with requirements or requests with effects in Mexican territory, or enforceable in accordance with International Treaties to which Mexico is a party.
4. **Financial Institutions;** for compliance with reporting obligations, transparency, prevention of money laundering, and other legal provisions.
5. **Third parties (commercial alliances):** with the exclusive purpose of providing you with additional products and/or services to your contract.

E. Exercise of ARCO Rights.

In all legally appropriate cases, you may at any time exercise your rights of access, rectification, cancellation and/or opposition ("ARCO Rights") [*due to its acronym in Spanish*]), through the procedures we have implemented.

The corresponding request must comply with the requirements established in the legislation in force, by writing to our Personal Data Department at Montes Urales No. 620, P.B., Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City.

The application must contain and be accompanied by the following:

- I. Name and address of the holder, or other means to communicate the response to your request.
- II. Documents proving his identity or, if applicable, legal representation.
- III. The clear and precise description of the personal data with respect to which the holder seeks to exercise any of the ARCO Rights; and
- IV. Any other element or document that facilitates the location of your personal data.

Actinver will communicate to you, within a maximum period of twenty days, counted from the date on which it receives the corresponding request, the determination adopted. If the request is accepted, it will be effective within fifteen business days from the date **Actinver** communicates the response. In the event that the information provided in your request is erroneous or insufficient, or if the necessary documents to prove your identity or the corresponding legal representation are not accompanied, **Actinver**, within fifteen business days following the receipt of your request, will require the correction of the deficiencies in order to be able to process it. In these cases, you will have ten business days to comply with the requirement to correct the deficiencies, counted from the day following receipt of this request. The corresponding request will be considered as not submitted if you do not respond within such term.

You may obtain the requested information or personal data through simple copies, electronic documents in conventional formats (Word, PDF, etc.), or through any other

legitimate means that guarantees and accredits the effective exercise of the requested right.

Alternatively, you may send your request to **Actinver**'s Personal Data Department at the e-mail address unidad@actinver.com.mx to receive guidance in this regard, complying in any case with all the requirements listed above, establishing as Subject of the communication "ARCO Rights and/or Revocation of Consent", in the understanding that the terms of the procedure will be the same as those mentioned in this section. If you have any questions, please contact us at the following telephone numbers: 11 03 66 99 or 01 800 705 5555.

If after the term established by the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals) and the Reglamento de la Ley Federal de Protección de Datos Personales en Posesión de los Particulares (Regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals) **Actinver** does not respond to your request, you may initiate the procedure for the protection of ARCO Rights before the Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI) (National Institute for Transparency, Access to Information and Protection of Personal Data), whose address is located at Insurgentes Sur No. 3211, Col. 3211, Col. Insurgentes Cuicuilco, Delegación Coyoacán, C.P. 04530, Distrito Federal, the foregoing in accordance with the requirements that will be informed by said Institute in due course.

For **Actinver** it is important to keep your personal data updated, as well as to guarantee its veracity, validity and accuracy; therefore, we would appreciate it if you could inform us at any time of any change in them.

F. Revocation of consent.

You may revoke your consent to the treatment of your Personal Data at any time by sending an e-mail to our Personal Data Department, clearly stating the Personal Data, the purpose and the activity that you do not authorize us to carry out, as long as it is contained in our databases or files, or is within our reasonable access.

The procedure for the revocation of consent, if applicable, will be the same as the one established in the immediately preceding section for the exercise of ARCO Rights.

G. Limitations on the use and disclosure of your personal data

You may limit the use or disclosure of your Personal Data by directing the corresponding request to our Personal Data Department. The requirements to prove your identity, as well as the procedure to attend your request will be the same as those indicated in section E of this Privacy Notice (Exercise of ARCO Rights).

Actinver has means and procedures to ensure the inclusion of some of your data in its own exclusion lists, when you expressly request your inclusion in them. **Actinver** will provide the registered owners with the corresponding registration certificate.

H. Modifications or updates to this Privacy Notice

Actinver may modify, update, extend or otherwise change the content and scope of this Privacy Notice, at any time and under its complete discretion. In such cases, **Actinver** will communicate such changes through the following web address: www.actinver.com in the "Privacy Notices" section.

Actinver will be obliged to make a new Privacy Notice available to you, when **Actinver**, in its capacity as Responsible Party:

- a. Change your identity;
- b. Requires the collection of Sensitive Personal, Wealth or Financial Data in addition to those informed in this Privacy Notice, when such data is not obtained personally or directly from the owner and the owner's consent is required;
- c. Change the purposes that gave rise to or are necessary for the legal relationship between **Actinver** and the holder; or incorporate new purposes that require the consent of the holder, or
- d. Modify the terms of transfers or transfers not initially foreseen are to be made, and the holder's consent is required.

For your security and information, we strongly suggest that you periodically review the contents of this Privacy Notice, or send any request for information or clarification to our e-mail account: unidad@actinver.com.mx.

This Privacy Notice complies with the requirements set forth in the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), the Reglamento Federal de Protección de Datos Personales en Posesión de los Particulares (Federal Regulation for the Protection of Personal Data Held by Private Companies or Individuals), the Lineamientos del Aviso de Privacidad (Privacy Notice Guidelines) and other applicable legal provisions.

Date this Privacy Notice was last updated: 23/05/2023.

- I express my consent to the processing of the Personal Data provided to **Actinver to carry** out the Primary Purposes or Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that there is no opposition on my part to the transfer of the Personal Data to the third parties indicated herein.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to carry out the Secondary Purposes or Non-Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that I do not object to the transfer of the Personal Data to the third parties indicated in this Privacy Notice.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to be contacted personally, by telephone or e-mail for marketing, advertising or commercial prospecting purposes only and exclusively by **Actinver** and/or its affiliates and/or subsidiaries, acknowledging that I do not object to the transfer of the Personal Data to the third parties mentioned herein.

Account holder:

signature:

Date:

Date this Privacy Notice was last updated: 23/05/2023.

BANCO ACTINVER

Banco Actinver, S.A., Institución de Banca Múltiple, Grupo Financiero Actinver ("Actinver"), informs you, before the collection of your Personal Data, in order for you to exercise your rights to informational self-determination, privacy and protection of your Personal Data, the following:

P R I V A C Y N O T I C E

A. Identity and address of the responsible party.

Pursuant to the provisions of the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (the "LFPDPPP") (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), its regulation (the "Regulation") and other applicable provisions on the matter, **Banco Actinver, S.A., Institución de Banca Múltiple, Grupo Financiero Actinver** (hereinafter, the "Responsible Party" or "Actinver", indistinctly), indicating as address for all purposes applicable to this Privacy Notice and other matters related to the same, the address located at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City, Telephone: 01 (55) 11036699, informs you that during the treatment of the personal data you provide us, we will establish the necessary measures to comply with the principles of legality, quality, consent, information, purpose, loyalty, proportionality and responsibility that the LFPDPPP and the Regulations establish for the personal data you provide us.

B. Personal data collected and subject to processing.

The personal data that you freely and voluntarily provide to **Actinver** by any means that we make available to you, or that reach us through publicly accessible media, or by any other lawful source (hereinafter and as a whole "**Personal Data**") considering at all times the interests that assist you in terms of the Law and the Regulations, may include:

1. **Personal Data:** full name, address, telephone numbers, photograph, Federal Taxpayers Registry (RFC), Voter's Credential (INE), Unique Population Registry Code (CURP), gender, nationality, place and date of birth, level of studies, electronic mail address (e-mail), driver's license number, professional and academic training, work experience, marital status, general data of family members (parents, siblings, spouses, children), current and previous employment data, personal references of third parties, as well as other identification data, physical characteristics, biometric data (such as fingerprints, image of your face), academic data, employment data, legal data,

immigration data, as well as other data of the same nature and exclusively under this category. The personal data of third parties provided by you to **Actinver** for the fulfillment of the identified purposes or for secondary purposes (for example, data of family members or beneficiaries), must be provided after you have informed them about the existence of the treatment of your personal data and the content of this Privacy Notice.

2. **Financial and/or Wealth Data:** Housing Credit Number with the Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT), Administradora de Fondos para el Retiro (AFORE), IMSS affiliation, bank accounts and/or transactions, wealth report, gross and/or net income, average monthly expenses, debts with third parties, personal and real property owned or leased and its value, bank account number(s) and "Clabe" account number(s) for electronic transfers, and data of the same nature and exclusively under this category.

3. **Sensitive Data:** religious, social, civic or cultural association, blood type, weight, height, stature, diseases, current health status, tattoos, union membership and hobbies, entertainment and amusement and data of the same nature and exclusively under this category.

For consultation and verification purposes and to ensure that the Personal Data you have freely provided is correct and current, **Actinver** may collect information from personal references, employment references and other sources such as telephone or employment directories, job boards, and databases considered public, among others.

C. Purposes of the treatment

The Personal Data that we treat according to this Privacy Notice will be used only to comply, in the first instance, with the purposes inherent to negotiate and finalize, if applicable, the commercial relationship with you, as well as the negotiations, planning and execution of the business and commercial activities that we hold with third parties or persons in charge perfectly identified and to whom we transmit this Privacy Notice for its compliance and, in the second instance, with the purposes that do not necessarily attend to the labor relationship that we hold with you, purposes that are divided into two categories, for your information:

a. Primary or Necessary Purposes:

1. Management, control, administration and updating of information related to clients and legal representatives of clients (in the case of legal entities) of **Actinver**, necessary to enter into and confirm transactions, to hire services with **Actinver** and to ensure the security and confidentiality of transactions.
2. Analysis of the quality, creditworthiness and payment capacity of **Actinver's** clients, in accordance with current and applicable legislation.
3. Analysis of the profile and personal, labor and financial background of **Actinver's** clients, in accordance with current and applicable legislation.
4. Management, control and administration of communications between **Actinver** and its clients.

5. Monitor, control and evaluation of audits to ensure compliance actions established by national and international legislation and international treaties to which Mexico is a party.
6. Ensure compliance with confidentiality, honorability and transparency obligations, as well as with legal provisions on the prevention of money laundering and financing of terrorism and other sectoral regulations, through the implementation of administrative and technical procedures established for such purposes.
7. Management, control and administration of the judicial or extrajudicial collection of the services provided by **Actinver**.
8. Customer service and follow-up on complaints and/or clarifications through the means of communication established for such purposes by **Actinver**.
9. Statistics and historical record of clients and legal representatives of **Actinver's** clients.
10. Verification of the identity of the client with respect to the corresponding information contained in their official IDs with the Instituto Nacional Electoral (National Electoral Institute) and/or other public institutions in charge of such validations or revisions, including the biometrics linked to the same in order to confirm their identity in the first case and in the second so that they can be compared and their coincidence can be accredited in order to confirm the veracity of their identity, thus avoiding impersonations.
11. Obtention of your biometric information, in order to store such information to perform the corresponding verifications and comparisons, in compliance with the applicable legal provisions that provide security that the transactions are made by the customer himself.

b. Secondary or Non-Necessary Purposes:

1. Sending communications about offers and new products and/or services provided by **Actinver**.
2. Sending information and commercial offers (electronic and physical) about products and/or services offered or produced by third parties.
3. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** parent companies, affiliates or subsidiaries.
4. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** business partners.
5. Sending information about social events organized by **Actinver**.
6. Sending information about recreational, educational or cultural activities organized by **Actinver**.

In case you disagree with the aforementioned purposes, we inform you that you will have a period not exceeding (5) five (5) calendar days from the date on which this Privacy Notice is made available to you to express your refusal via email to our Personal Data Office, whose data are provided below.

The rights of the holder to exercise his rights to revoke consent or opposition, if he/she does not express his/her refusal to the processing of his/her personal data, prior to the delivery of the same or its use, remain unaffected.

D. Transfers of personal data.

Your personal data may be transferred within the national territory or abroad, to the following categories of recipients and for the purposes identified below as well as those indicated in the previous section:

1. **Parent companies, affiliates or subsidiaries of Actinver;** for purposes of centralized safeguarding of information; compliance with reporting obligations, transparency and prevention of money laundering, as well as statistical purposes and historical record of customers and their legal representatives.
2. **Public agencies; federal, state or municipal public Administrations; Commissions; Institutes and/or Regulatory Entities;** for compliance with reporting, transparency and money laundering prevention obligations; as well as for compliance with judicial or administrative requirements issued by competent authorities.
3. **Agencies, entities or authorities abroad;** for compliance with requirements or requests with effects in Mexican territory, or enforceable in accordance with International Treaties to which Mexico is a party.
4. **Financial Institutions;** for compliance with reporting obligations, transparency, prevention of money laundering, and other legal provisions.
5. Service providers; for the purpose of assisting **Actinver** in the execution of the services related to your contract, as well as to attend and ensure compliance with judicial or administrative requirements issued by competent authorities.
6. **Third parties (commercial alliances):** with the exclusive purpose of providing you with additional products and/or services to your contract.

E. Exercise of ARCO rights.

In all legally appropriate cases, you may at any time exercise your rights of access, rectification, cancellation and/or opposition ("ARCO Rights") [*due to its acronym in Spanish*]), through the procedures we have implemented.

The corresponding request must comply with the requirements established in the legislation in force, by writing to our Personal Data Department at Montes Urales No. 620, piso 1, Colonia Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P. 11000, Mexico City Telephone: (55) 86 36 55 50,.

The application must contain and be accompanied by the following:

- I. Name and address of the holder, or other means to communicate the response to your request.
- II. Documents proving his identity or, if applicable, legal representation.
- III. The clear and precise description of the personal data with respect to which the holder seeks to exercise any of the ARCO Rights; and
- IV. Any other element or document that facilitates the location of your personal data.

Actinver will communicate to you, within a maximum period of twenty days, counted from the date on which it receives the corresponding request, the determination adopted. If the request is accepted, it will be effective within fifteen business days from the date **Actinver** communicates the response. In the event that the information provided in your request is erroneous or insufficient, or if the necessary documents to prove your identity or the corresponding legal representation are not accompanied, **Actinver**, within fifteen business days following the receipt of your request, will require the correction of the deficiencies in order to be able to process it. In these cases, you will have ten business days to comply with the requirement to correct the deficiencies, counted from the day following receipt of this request. The corresponding request will be considered as not submitted if you do not respond within such term.

You may obtain the requested information or personal data through simple copies, electronic documents in conventional formats (Word, PDF, etc.), or through any other legitimate means that guarantees and accredits the effective exercise of the requested right.

Alternatively, you may send your request to **Actinver's** Personal Data Department at the e-mail address unidad@actinver.com.mx or visit any of our financial centers to receive guidance in this regard, complying in any case with all the requirements listed above, establishing as Subject of the communication "ARCO Rights and/or Revocation of Consent", in the understanding that the terms of the procedure will be the same as those mentioned in this section. If you have any questions, please contact us at the following telephone numbers: 11 03 66 99 or 01 800 705 5555.

If after the term established by the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and the Regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals **Actinver** does not respond to your request, you may initiate the procedure for the protection of ARCO Rights before the Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI) (National Institute for Transparency, Access to Information and Protection of Personal Data), whose address is located at Insurgentes Sur No. 3211, Col. 3211, Col. Insurgentes Cuicuilco, Delegación Coyoacán, C.P. 04530, Distrito Federal, the foregoing in accordance with the requirements that will be informed by said Institute in due course.

For **Actinver** it is important to keep your personal data updated, as well as to guarantee its veracity, validity and accuracy; therefore, we would appreciate it if you could inform us at any time of any change in them.

F. Revocation of consent.

You may revoke your consent to the treatment of your Personal Data at any time by sending an e-mail to our Personal Data Department, clearly stating the Personal Data, the purpose and the activity that you do not authorize us to carry out, as long as it is contained in our databases or files, or is within our reasonable access.

The procedure for the revocation of consent, if applicable, will be the same as the one established in the immediately preceding section for the exercise of ARCO Rights.

G. Limitations on the use and disclosure of your personal data

You may limit the use or disclosure of your Personal Data by directing the corresponding request to our Personal Data Department. The requirements to prove your identity, as well as the procedure to attend your request will be the same as those indicated in section E of this Privacy Notice (Exercise of ARCO Rights).

Actinver has means and procedures to ensure the inclusion of some of your data in its own exclusion lists, when you expressly request your inclusion in them. **Actinver** will provide the registered owners with the corresponding registration certificate.

Modifications or updates to this Privacy Notice

Actinver may modify, update, extend or otherwise change the content and scope of this Privacy Notice, at any time and under its complete discretion. In such cases, **Actinver** will communicate such changes through the following web address: www.actinver.com in the "Privacy Notices" section.

Actinver will be obliged to make a new Privacy Notice available to you, when **Actinver**, in its capacity as Responsible Party:

1. Identity change;
2. Requires the collection of Sensitive Personal, Wealth or Financial Data in addition to those informed in this Privacy Notice, when such data is not obtained personally or directly from the owner and the owner's consent is required;
3. Change the purposes that gave rise to or are necessary for the legal relationship between **Actinver** and the holder; or incorporate new purposes that require the consent of the holder, or
4. Modify the terms of transfers or transfers not initially foreseen are to be made, and the holder's consent is required.

For your security and information, we strongly suggest that you periodically review the contents of this Privacy Notice, or send any request for information or clarification to our e-mail account: unidad@actinver.com.mx.

This Privacy Notice complies with the requirements set forth in the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and Federal Regulation for the Protection of Personal Data Held by Private Companies or Individuals, the Lineamientos del Aviso de Privacidad (Privacy Notice Guidelines) and other applicable legal provisions.

- I express my consent to the processing of the Personal Data provided to **Actinver** to carry out the Primary Purposes or Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that there is no opposition on my part to the transfer of the Personal Data to the third parties indicated herein.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to carry out the Secondary Purposes or Non-Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that I do not object to the transfer of the Personal Data to the third parties indicated in this Privacy Notice.

- I hereby give my consent for the Personal Data provided to **Actinver to** be used to be contacted personally, by telephone or e-mail for marketing, advertising or commercial prospecting purposes only and exclusively by **Actinver** and/or its affiliates and/or subsidiaries, acknowledging that I do not object to the transfer of the Personal Data to the third parties mentioned herein.

Account holder:

signature:

Date:

Date this Privacy Notice was last updated: 23/05/2023.

ACTINVER CASA DE BOLSA

Actinver Casa de Bolsa, S.A. de C.V., Grupo Financiero Actinver ("Actinver"), informs you, before the collection of your Personal Data, in order for you to exercise your rights to informational self-determination, privacy and protection of your Personal Data, the following:

P R I V A C Y N O T I C E

A. Identity and address of the responsible party.

Pursuant to the provisions of the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (the "LFPDPPP") (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), its regulation (the "Regulation") and other applicable provisions on the matter, **Actinver Casa de Bolsa, S.A. de C.V., Grupo Financiero Actinver** (hereinafter, the "Responsible Party" or "Actinver", indistinctly), indicating as address for all purposes applicable to this Privacy Notice and other matters related to the same, the address located at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City, Telephone: 01 (55) 11036699 informs you that during the treatment of the personal data you provide us, we will establish the necessary measures to comply with the principles of legality, quality, consent, information, purpose, loyalty, proportionality and responsibility that the LFPDPPP and the Regulations establish for the personal data you provide us.

B. Personal data collected and subject to processing.

The personal data that you freely and voluntarily provide to **Actinver** by any means that we make available to you, or that reach us through publicly accessible media, or by any other lawful source (hereinafter and as a whole "**Personal Data**") considering at all times the interests that assist you in terms of the Law and the Regulations, may include:

1. **Personal Data:** full name, address, telephone numbers, photograph, Federal Taxpayers Registry (RFC), Voter's Credential (INE), Unique Population Registry Code (CURP), gender, nationality, place and date of birth, level of studies, electronic mail address (e-mail), driver's license number, professional and academic training, work experience, marital status, general data of family members (parents, siblings, spouses, children), current and previous employment data, personal references of third parties, as well as other identification data, physical characteristics, biometric data (such as fingerprints, image of your face), academic data, employment data, legal data, immigration data, as well as other data of the same nature and exclusively under this category. The personal data of third parties provided by you to **Actinver** for the fulfillment of the identified purposes or for secondary purposes (for example, data of family members or beneficiaries), must be provided after you have informed them about the existence of the treatment of your personal data and the content of this Privacy Notice.
2. **Financial and/or Wealth Data:** Housing Credit Number with the Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT), Administradora de Fondos para el Retiro (AFORE), IMSS affiliation, bank accounts and/or transactions, wealth report, gross and/or net income, average monthly expenses, debts with third parties, personal and real property owned or leased and its value, bank account number(s) and "Clabe" account number(s) for electronic transfers, and data of the same nature and exclusively under this category.
3. **Sensitive Data:** religious, social, civic or cultural association, blood type, weight, height, stature, diseases, current health status, tattoos, union membership and hobbies, entertainment and amusement and data of the same nature and exclusively under this category.

For consultation and verification purposes and to ensure that the Personal Data you have freely provided is correct and current, **Actinver** may collect information from personal references, employment references and other sources such as telephone or employment directories, job boards, and databases considered public, among others.

4. **Purposes of the treatment**

The Personal Data that we treat according to this Privacy Notice will be used only to comply, in the first instance, with the purposes inherent to negotiate and finalize, if applicable, the commercial relationship with you, as well as the negotiations, planning and execution of the business and commercial activities that we hold with third parties or persons in charge perfectly identified and to whom we transmit this Privacy Notice for its compliance and, in the second instance, with the purposes that do not necessarily attend

to the labor relationship that we hold with you, purposes that are divided into two categories, for your information:

a. Primary or Necessary Purposes:

1. Management, control, administration and updating of information related to clients and legal representatives of clients (in the case of legal entities) of **Actinver**, necessary to enter into and confirm transactions, to hire services with **Actinver** and to ensure the security and confidentiality of transactions.
2. Analysis of the quality, creditworthiness and payment capacity of **Actinver's** clients, in accordance with current and applicable legislation.
3. Analysis of the profile and personal, labor and financial background of **Actinver's** clients, in accordance with current and applicable legislation.
4. Management, control and administration of communications between **Actinver** and its clients.
5. Monitor, control and evaluation of audits to ensure compliance actions established by national and international legislation and international treaties to which Mexico is a party.
6. Ensure compliance with confidentiality, honorability and transparency obligations, as well as with legal provisions on the prevention of money laundering and financing of terrorism and other sectoral regulations, through the implementation of administrative and technical procedures established for such purposes.
7. Management, control and administration of the judicial or extrajudicial collection of the services provided by **Actinver**.
8. Customer service and follow-up on complaints and/or clarifications through the means of communication established for such purposes by **Actinver**.
9. Statistics and historical record of clients and legal representatives of **Actinver's** clients.
10. Verification of the identity of the client with respect to the corresponding information contained in their official IDs with the Instituto Nacional Electoral (National Electoral Institute) and/or other public institutions in charge of such validations or revisions, including the biometrics linked to the same in order to confirm their identity in the first case and in the second so that they can be compared and their coincidence can be accredited in order to confirm the veracity of their identity, thus avoiding impersonations.
11. Obtention of your biometric information, in order to store such information to perform the corresponding verifications and comparisons, in compliance with the applicable legal provisions that provide security that the transactions are made by the customer himself.

C. Secondary or Non-Necessary Purposes:

1. Sending communications about offers and new products and/or services provided by **Actinver**.

2. Sending information and commercial offers (electronic and physical) about products and/or services offered or produced by third parties.
3. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver**'s parent companies, affiliates or subsidiaries.
4. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver**'s business partners.
5. Sending information about social events organized by **Actinver**.
6. Sending information about recreational, educational or cultural activities organized by **Actinver**.

In case you disagree with the aforementioned purposes, we inform you that you will have a period not exceeding (5) five (5) calendar days from the date on which this Privacy Notice is made available to you to express your refusal via email to our Personal Data Office, whose data are provided below.

The rights of the holder to exercise his rights to revoke consent or opposition, if he/she does not express his/her refusal to the processing of his/her personal data, prior to their delivery or its use, remain unaffected.

D. Transfers of personal data.

Your personal data may be transferred within the national territory or abroad, to the following categories of recipients and for the purposes identified below as well as those indicated in the previous section:

1. **Parent companies, affiliates or subsidiaries of Actinver;** for purposes of centralized safeguarding of information; compliance with reporting obligations, transparency and prevention of money laundering, as well as statistical purposes and historical record of customers and their legal representatives.
2. **Public agencies; federal, state or municipal public Administrations; Commissions; Institutes and/or Regulatory Entities;** for compliance with reporting, transparency and money laundering prevention obligations; as well as for compliance with judicial or administrative requirements issued by competent authorities.
3. **Agencies, entities or authorities abroad;** for compliance with requirements or requests with effects in Mexican territory, or enforceable in accordance with International Treaties to which Mexico is a party.
4. **Financial Institutions;** for compliance with reporting obligations, transparency, prevention of money laundering, and other legal provisions.
5. Service providers; for the purpose of assisting **Actinver** in the execution of the services related to your contract, as well as to attend and ensure compliance with judicial or administrative requirements issued by competent authorities.
6. **Third parties (commercial alliances):** with the exclusive purpose of providing you with additional products and/or services to your contract.

E. Exercise of ARCO Rights.

In all legally appropriate cases, you may at any time exercise your rights of access, rectification, cancellation and/or opposition ("ARCO Rights") [*due to its acronym in Spanish*]), through the procedures we have implemented.

The corresponding request must comply with the requirements established in the legislation in force, by writing to our Personal Data Department at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, México City.

The application must contain and be accompanied by the following:

- I. Name and address of the holder, or other means to communicate the response to your request.
- II. Documents proving his identity or, if applicable, legal representation.
- III. The clear and precise description of the personal data with respect to which the holder seeks to exercise any of the ARCO Rights; and
- IV. Any other element or document that facilitates the location of your personal data.

Actinver will communicate to you, within a maximum period of twenty days, counted from the date on which it receives the corresponding request, the determination adopted. If the request is accepted, it will be effective within fifteen business days from the date **Actinver** communicates the response. In the event that the information provided in your request is erroneous or insufficient, or if the necessary documents to prove your identity or the corresponding legal representation are not accompanied, **Actinver**, within fifteen business days following the receipt of your request, will require the correction of the deficiencies in order to be able to process it. In these cases, you will have ten business days to comply with the requirement to correct the deficiencies, counted from the day following receipt of this request. The corresponding request will be considered as not submitted if you do not respond within such term.

You may obtain the requested information or personal data through simple copies, electronic documents in conventional formats (Word, PDF, etc.), or through any other legitimate means that guarantees and accredits the effective exercise of the requested right.

Alternatively, you may send your request to **Actinver**'s Personal Data Department at the e-mail address unidad@actinver.cestom.mx or visit any of the financial centers guest service where **Grupo Financiero Actinver**'s entities are located, complying in any case with all the requirements listed above, establishing as Subject of the communication "ARCO Rights and/or Revocation of Consent", in the understanding that the terms of the procedure will be the same as those mentioned in this section. If you have any questions in this regard, please contact us at the following telephone numbers: 11036699 or 01800 705 5555 to receive the corresponding guidance.

If after the term established by Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and the Regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals **Actinver** does not respond to your request, you may initiate the procedure for the protection of ARCO Rights before the Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI) (National Institute for Transparency, Access to Information and

Protection of Personal Data), whose address is located at Insurgentes Sur No. 3211, Col. 3211, Col. Insurgentes Cuicuilco, Delegación Coyoacán, C.P. 04530, Distrito Federal, the foregoing in accordance with the requirements that will be informed by said Institute in due course.

For **Actinver** it is important to keep your personal data updated, as well as to guarantee its veracity, validity and accuracy; therefore, we would appreciate it if you could inform us at any time of any change in them.

F. Revocation of consent.

You may revoke your consent to the treatment of your Personal Data at any time by sending an e-mail to our Personal Data Department, clearly stating the Personal Data, the purpose and the activity that you do not authorize us to carry out, as long as it is contained in our databases or files, or is within our reasonable access.

The procedure for the revocation of consent, if applicable, will be the same as the one established in the immediately preceding section for the exercise of ARCO Rights.

G. Limitations on the use and disclosure of your personal data

You may limit the use or disclosure of your Personal Data by directing the corresponding request to our Personal Data Department. The requirements to prove your identity, as well as the procedure to attend your request will be the same as those indicated in section E of this Privacy Notice (Exercise of ARCO Rights).

Actinver has means and procedures to ensure the inclusion of some of your data in its own exclusion lists, when you expressly request your inclusion in them. **Actinver** will provide the registered owners with the corresponding registration certificate.

H. Modifications or updates to this Privacy Notice

Actinver may modify, update, extend or otherwise change the content and scope of this Privacy Notice, at any time and under its complete discretion. In such cases, **Actinver** will communicate such changes through the following web address: www.actinver.com in the "Privacy Notices" section.

Actinver will be obliged to make a new Privacy Notice available to you, when **Actinver**, in its capacity as Responsible Party:

5. Identity Change;
6. Requires the collection of Sensitive Personal, Wealth or Financial Data in addition to those informed in this Privacy Notice, when such data is not obtained personally or directly from the owner and the owner's consent is required;
7. Change the purposes that gave rise to or are necessary for the legal relationship between **Actinver** and the holder; or incorporate new purposes that require the consent of the holder, or
8. Modify the terms of transfers or transfers not initially foreseen are to be made, and the holder's consent is required.

For your security and information, we strongly suggest that you periodically review the contents of this Privacy Notice, or send any request for information or clarification to our e-mail account: unidad@actinver.com.mx.

This Privacy Notice complies with the requirements set forth in the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and the Regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals, the Privacy Notice Guidelines and other applicable legal provisions.

- I express my consent to the processing of the Personal Data provided to **Actinver** to carry out the Primary Purposes or Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that there is no opposition on my part to the transfer of the Personal Data to the third parties indicated herein.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to carry out the Secondary Purposes or Non-Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that I do not object to the transfer of the Personal Data to the third parties indicated in this Privacy Notice.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to be contacted personally, by telephone or e-mail for marketing, advertising or commercial prospecting purposes only and exclusively by **Actinver** and/or its affiliates and/or subsidiaries, acknowledging that I do not object to the transfer of the Personal Data to the third parties mentioned herein.

Account holder:

signature:

Date:

Date this Privacy Notice was last updated: 23/05/2023.

OPERADORA ACTINVER

OPERADORA ACTINVER, S.A. DE C.V., SOCIEDAD OPERADORA DE FONDOS DE INVERSIÓN, GRUPO FINANCIERO ACTINVER ("Actinver"), informs you, before the

collection of your Personal Data, in order for you to exercise your rights to informational self-determination, privacy and protection of your Personal Data, of the following:

PRIVACY NOTICE

A. Identity and address of the responsible party.

Pursuant to the provisions of the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (the "LFPDPPP") (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), its regulation (the "Regulation") and other applicable provisions on the matter, **OPERADORA ACTINVER, S.A. DE C.V., SOCIEDAD OPERADORA DE FONDOS DE INVERSIÓN, GRUPO FINANCIERO ACTINVER** (hereinafter, the "Responsible Party" or "Actinver", indistinctly), indicating as address for all purposes applicable to this Privacy Notice and other matters related to the same, the address located at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City, Telephone: 01 (55) 11036699, informs you that during the treatment of the personal data you provide us, we will establish the necessary measures to comply with the principles of legality, quality, consent, information, purpose, loyalty, proportionality and responsibility that the LFPDPPP and the Regulations establish for the personal data you provide us.

B. Personal data collected and subject to processing.

The personal data that you freely and voluntarily provide to **Actinver** by any means that we make available to you, or that reach us through publicly accessible media, or by any other lawful source (hereinafter and as a whole "**Personal Data**") considering at all times the interests that assist you in terms of the Law and the Regulations, may include:

1. **Personal Data:** full name, address, telephone numbers, photograph, Federal Taxpayers Registry (RFC), Voter's Credential (INE), Unique Population Registry Code (CURP), gender, nationality, place and date of birth, level of studies, electronic mail address (e-mail), driver's license number, professional and academic training, work experience, marital status, general data of family members (parents, siblings, spouses, children), current and previous employment data, personal references of third parties, as well as other identification data, physical characteristics, biometric data (such as fingerprints, image of your face), academic data, employment data, legal data, immigration data, as well as other data of the same nature and exclusively under this category. The personal data of third parties provided by you to **Actinver** for the fulfillment of the identified purposes or for secondary purposes (for example, data of family members or beneficiaries), must be provided after you have informed them about the existence of the treatment of your personal data and the content of this Privacy Notice.
2. **Financial and/or Wealth Data:** Housing Credit Number with the Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT), Administradora de Fondos para el Retiro (AFORE), IMSS affiliation, bank accounts and/or

transactions, wealth report, gross and/or net income, average monthly expenses, debts with third parties, personal and real property owned or leased and its value, bank account number(s) and "Clabe" account number(s) for electronic transfers, and data of the same nature and exclusively under this category.

3. **Sensitive Data:** religious, social, civic or cultural association, blood type, weight, height, stature, diseases, current health status, tattoos, union membership and hobbies, entertainment and amusement and data of the same nature and exclusively under this category.

For consultation and verification purposes and to ensure that the Personal Data you have freely provided is correct and current, **Actinver** may collect information from personal references, employment references and other sources such as telephone or employment directories, job boards, and databases considered public, among others.

4. Purposes of the treatment

The Personal Data that we treat according to this Privacy Notice will be used only to comply, in the first instance, with the purposes inherent to negotiate and finalize, if applicable, the commercial relationship with you, as well as the negotiations, planning and execution of the business and commercial activities that we hold with third parties or persons in charge perfectly identified and to whom we transmit this Privacy Notice for its compliance and, in the second instance, with the purposes that do not necessarily attend to the labor relationship that we hold with you, purposes that are divided into two categories, for your information:

a. Primary or Necessary Purposes:

1. Management, control, administration and updating of information related to clients and legal representatives of clients (in the case of legal entities) of **Actinver**, necessary to enter into and confirm transactions, to hire services with **Actinver** and to ensure the security and confidentiality of transactions.
2. Analysis of the quality, creditworthiness and payment capacity of **Actinver's** clients, in accordance with current and applicable legislation.
3. Analysis of the profile and personal, labor and financial background of **Actinver's** clients, in accordance with current and applicable legislation.
4. Management, control and administration of communications between **Actinver** and its clients.
5. Monitor, control and evaluation of audits to ensure compliance actions established by national and international legislation and international treaties to which Mexico is a party.
6. Ensure compliance with confidentiality, honorability and transparency obligations, as well as with legal provisions on the prevention of money laundering and financing of terrorism and other sectoral regulations, through the

implementation of administrative and technical procedures established for such purposes.

7. Management, control and administration of the judicial or extrajudicial collection of the services provided by Actinver.
8. Customer service and follow-up on complaints and/or clarifications through the means of communication established for such purposes by Actinver.
9. Statistics and historical record of clients and legal representatives of Actinver's clients.

b. Secondary or Non-Necessary Purposes:

1. Sending communications about offers and new products and/or services provided by **Actinver**.
2. Sending information and commercial offers (electronic and physical) about products and/or services offered or produced by third parties.
3. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** parent companies, affiliates or subsidiaries.
4. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** business partners.
5. Sending information about social events organized by **Actinver**.
6. Sending information about recreational, educational or cultural activities organized by **Actinver**.

In case you disagree with the aforementioned purposes, we inform you that you will have a period not exceeding (5) five (5) calendar days from the date on which this Privacy Notice is made available to you to express your refusal via email to our Personal Data Office, whose data are provided below.

The rights of the holder to exercise his rights to revoke consent or opposition, if he/she does not express his/her refusal to the processing of his/her personal data, prior to the delivery of the same or its use, remain unaffected.

C. Transfers of personal data.

Your personal data may be transferred within the national territory or abroad, to the following categories of recipients and for the purposes identified below as well as those indicated in the previous section:

1. **Parent companies, affiliates or subsidiaries of Actinver;** for purposes of centralized safeguarding of information; compliance with reporting obligations, transparency and prevention of money laundering, as well as statistical purposes and historical record of customers and their legal representatives.
2. **Public agencies; federal, state or municipal public Administrations; Commissions; Institutes and/or Regulatory Entities;** for compliance with reporting, transparency and money laundering prevention obligations; as well as for compliance with judicial or administrative requirements issued by competent authorities.

3. **Agencies, entities or authorities abroad;** for compliance with requirements or requests with effects in Mexican territory, or enforceable in accordance with International Treaties to which Mexico is a party.
4. **Financial Institutions;** for compliance with reporting obligations, transparency, prevention of money laundering, and other legal provisions.
5. **Service providers;** for the purpose of assisting **Actinver** in the execution of the services related to your contract, as well as to attend and ensure compliance with judicial or administrative requirements issued by competent authorities.
6. **Third parties (commercial alliances):** with the exclusive purpose of providing you with additional products and/or services to your contract.

E. Exercise of ARCO Rights.

In all legally appropriate cases, you may at any time exercise your rights of access, rectification, cancellation and/or opposition ("ARCO Rights") [*due to its acronym in Spanish*]), through the procedures we have implemented.

The corresponding request must comply with the requirements established in the legislation in force, by writing to our Personal Data Department at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, México City.

The application must contain and be accompanied by the following:

- I. Name and address of the holder, or other means to communicate the response to your request.
- II. Documents proving his identity or, if applicable, legal representation.
- III. The clear and precise description of the personal data with respect to which the holder seeks to exercise any of the ARCO Rights; and
- IV. Any other element or document that facilitates the location of your personal data.

Actinver will communicate to you, within a maximum period of twenty days, counted from the date on which it receives the corresponding request, the determination adopted. If the request is accepted, it will be effective within fifteen business days from the date **Actinver** communicates the response. In the event that the information provided in your request is erroneous or insufficient, or if the necessary documents to prove your identity or the corresponding legal representation are not accompanied, **Actinver**, within fifteen business days following the receipt of your request, will require the correction of the deficiencies in order to be able to process it. In these cases, you will have ten business days to comply with the requirement to correct the deficiencies, counted from the day following receipt of this request. The corresponding request will be considered as not submitted if you do not respond within such term.

You may obtain the requested information or personal data through simple copies, electronic documents in conventional formats (Word, PDF, etc.), or through any other legitimate means that guarantees and accredits the effective exercise of the requested right.

Alternatively, you may send your request to **Actinver**'s Personal Data Department at the e-mail address unidad@actinver.com.mx or visit any of the financial centers guest service where **Grupo Financiero Actinver**'s entities are located, complying in any case with all the requirements listed above,, complying in any case with all the requirements listed above, establishing as Subject of the communication "ARCO Rights and/or Revocation of Consent", in the understanding that the terms of the procedure will be the same as those mentioned in this section. If you have any questions in this regard, please contact us at the following telephone numbers: 11036699 or 018007055555 to receive the corresponding guidance.

If after the term established by the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and the Regulation of the Federal for the Protection of Personal Data Held by Private Companies or Individuals **Actinver** does not respond to your request, you may initiate the procedure for the protection of ARCO Rights before the Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI) (National Institute for Transparency, Access to Information and Protection of Personal Data), whose address is located at Insurgentes Sur No. 3211, Col. 3211, Col. Insurgentes Cuicuilco, Delegación Coyoacán, C.P. 04530, Distrito Federal, the foregoing in accordance with the requirements that will be informed by said Institute in due course.

For **Actinver** it is important to keep your personal data updated, as well as to guarantee its veracity, validity and accuracy; therefore, we would appreciate it if you could inform us at any time of any change in them.

F. Revocation of consent.

You may revoke your consent to the treatment of your Personal Data at any time by sending an e-mail to our Personal Data Department, clearly stating the Personal Data, the purpose and the activity that you do not authorize us to carry out, as long as it is contained in our databases or files, or is within our reasonable access.

The procedure for the revocation of consent, if applicable, will be the same as the one established in the immediately preceding section for the exercise of ARCO Rights.

G. Limitations on the use and disclosure of your personal data

You may limit the use or disclosure of your Personal Data by directing the corresponding request to our Personal Data Department. The requirements to prove your identity, as well as the procedure to attend your request will be the same as those indicated in section E of this Privacy Notice (Exercise of ARCO Rights).

Actinver has means and procedures to ensure the inclusion of some of your data in its own exclusion lists, when you expressly request your inclusion in them. **Actinver** will provide the registered owners with the corresponding registration certificate.

H. Modifications or updates to this Privacy Notice

Actinver may modify, update, extend or otherwise change the content and scope of this Privacy Notice, at any time and under its complete discretion. In such cases, **Actinver** will

communicate such changes through the following web address: www.actinver.com in the "Privacy Notices" section.

Actinver will be obliged to make a new Privacy Notice available to you, when **Actinver**, in its capacity as Responsible Party:

1. Identity change;
2. Requires the collection of Sensitive Personal, Wealth or Financial Data in addition to those informed in this Privacy Notice, when such data is not obtained personally or directly from the owner and the owner's consent is required;
3. Change the purposes that gave rise to or are necessary for the legal relationship between **Actinver** and the holder; or incorporate new purposes that require the consent of the holder, or
4. Modify the terms of transfers or transfers not initially foreseen are to be made, and the holder's consent is required.

For your security and information, we strongly suggest that you periodically review the contents of this Privacy Notice, or send any request for information or clarification to our e-mail account: unidad@actinver.com.mx.

This Privacy Notice complies with the requirements set forth in the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals) and the Regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals, the Lineamientos del Aviso de Privacidad (Privacy Notice Guidelines) and other applicable legal provisions.

- I express my consent to the processing of the Personal Data provided to **Actinver** to carry out the Primary Purposes or Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that there is no opposition on my part to the transfer of the Personal Data to the third parties indicated herein.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to carry out the Secondary Purposes or Non-Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that I do not object to the transfer of the Personal Data to the third parties indicated in this Privacy Notice.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to be contacted personally, by telephone or e-mail for marketing, advertising or commercial prospecting purposes only and exclusively by **Actinver** and/or its affiliates and/or subsidiaries, acknowledging that I do not object to the transfer of the Personal Data to the third parties mentioned herein.

Account holder:

signature:

Date:

Date this Privacy Notice was last updated: 23/05/2023.

GRUPO FINANCIERO ACTINVER

GRUPO FINANCIERO ACTINVER, S.A. DE C.V. ("Actinver"), informs you, before the collection of your Personal Data, in order for you to exercise your rights to informational self-determination, privacy and protection of your Personal Data, the following:

PRIVACY NOTICE

A. Identity and address of the responsible party.

Pursuant to the provisions of the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (the "LFPDPPP") (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), its regulation (the "Regulation") and other applicable provisions on the matter, **GRUPO FINANCIERO ACTINVER, S.A. DE C.V.** (hereinafter, the "Responsible Party" or "Actinver", indistinctly), indicating as address for all purposes applicable to this Privacy Notice and other matters related to the same, the address located at Montes Urales No. 620, P.B., Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City, Telephone: 01 (55) 11036699, informs you that during the treatment of the personal data you provide us, we will establish the necessary measures to comply with the principles of legality, quality, consent, information, purpose, loyalty, proportionality and responsibility that the LFPDPPP and the Regulations establish for the personal data you provide us.

B. Personal data collected and subject to processing.

The personal data that you freely and voluntarily provide to **Actinver** by any means that we make available to you, or that reach us through publicly accessible media, or by any other lawful source (hereinafter and as a whole "**Personal Data**") considering at all times the interests that assist you in terms of the Law and the Regulations, may include:

1. **Personal Data:** full name, address, telephone numbers, photograph, Federal Taxpayers Registry (RFC), Voter's Credential (INE), Unique Population Registry Code (CURP), gender, nationality, place and date of birth, level of studies, electronic mail address (e-mail), driver's license number, professional and academic training, work experience, marital status, general data of family members (parents, siblings, spouses, children), current and previous employment data, personal references of third parties, as well as other identification data, physical characteristics, biometric data (such as fingerprints, image of your face), academic data, employment data, legal data, immigration data, as well as other data of the same nature and exclusively under this category. The personal data of third parties provided by you to **Actinver** for the fulfillment of the identified purposes or for secondary purposes (for example, data of family members or beneficiaries), must be provided after you have informed them about the existence of the treatment of your personal data and the content of this Privacy Notice.
2. **Financial and/or Wealth Data:** Housing Credit Number with the Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT),

Administradora de Fondos para el Retiro (AFORE), IMSS affiliation, bank accounts and/or transactions, wealth report, gross and/or net income, average monthly expenses, debts with third parties, personal and real property owned or leased and its value, bank account number(s) and "Clabe" account number(s) for electronic transfers, and data of the same nature and exclusively under this category.

3. **Sensitive Data:** religious, social, civic or cultural association, blood type, weight, height, stature, diseases, current health status, tattoos, union membership and hobbies, entertainment and amusement and data of the same nature and exclusively under this category.

For consultation and verification purposes and to ensure that the Personal Data you have freely provided is correct and current, **Actinver** may collect information from personal references, employment references and other sources such as telephone or employment directories, job boards, and databases considered public, among others.

4. **Purposes of the treatment**

The Personal Data that we treat according to this Privacy Notice will be used only to comply, in the first instance, with the purposes inherent to negotiate and finalize, if applicable, the commercial relationship with you, as well as the negotiations, planning and execution of the business and commercial activities that we hold with third parties or persons in charge perfectly identified and to whom we transmit this Privacy Notice for its compliance and, in the second instance, with the purposes that do not necessarily attend to the labor relationship that we hold with you, purposes that are divided into two categories, for your information:

a. Primary or Necessary Purposes:

1. Management, control, administration and updating of information related to clients and legal representatives of clients (in the case of legal entities) of **Actinver**, necessary to enter into and confirm transactions, to hire services with **Actinver** and to ensure the security and confidentiality of transactions.
2. Analysis of the quality, creditworthiness and payment capacity of **Actinver's** clients, in accordance with current and applicable legislation.
3. Analysis of the profile and personal, labor and financial background of **Actinver's** clients, in accordance with current and applicable legislation.
4. Management, control and administration of communications between **Actinver** and its clients.
5. Monitor, control and evaluation of audits to ensure compliance actions established by national and international legislation and international treaties to which Mexico is a party.
6. Ensure compliance with confidentiality, honorability and transparency obligations, as well as with legal provisions on the prevention of money laundering and financing of terrorism and other sectoral regulations,

through the implementation of administrative and technical procedures established for such purposes.

7. Management, control and administration of the judicial or extrajudicial collection of the services provided by **Actinver**.
8. Customer service and follow-up on complaints and/or clarifications through the means of communication established for such purposes by **Actinver**.
9. Statistics and historical record of clients and legal representatives of **Actinver's** clients.

b. Secondary or Non-Necessary Purposes:

1. Sending communications about offers and new products and/or services provided by **Actinver**.
2. Sending information and commercial offers (electronic and physical) about products and/or services offered or produced by third parties.
3. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** parent companies, affiliates or subsidiaries.
4. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** business partners.
5. Sending information about social events organized by **Actinver**.
6. Sending information about recreational, educational or cultural activities organized by **Actinver**.

In case you disagree with the aforementioned purposes, we inform you that you will have a period not exceeding (5) five (5) calendar days from the date on which this Privacy Notice is made available to you to express your refusal via email to our Personal Data Office, whose data are provided below.

The rights of the holder to exercise his rights to revoke consent or opposition, if he/she does not express his/her refusal to the processing of his/her personal data, prior to the delivery of the same or its use, remain unaffected.

D. Transfers of personal data.

Your personal data may be transferred within the national territory or abroad, to the following categories of recipients and for the purposes identified below as well as those indicated in the previous section:

1. **Parent companies, affiliates or subsidiaries of Actinver;** for purposes of centralized safeguarding of information; compliance with reporting obligations, transparency and prevention of money laundering, as well as statistical purposes and historical record of customers and their legal representatives.
2. **Public agencies; federal, state or municipal public Administrations; Commissions; Institutes and/or Regulatory Entities;** for compliance with reporting, transparency and money laundering prevention

obligations; as well as for compliance with judicial or administrative requirements issued by competent authorities.

3. **Agencies, entities or authorities abroad;** for compliance with requirements or requests with effects in Mexican territory, or enforceable in accordance with International Treaties to which Mexico is a party.
4. **Financial Institutions;** for compliance with reporting obligations, transparency, prevention of money laundering, and other legal provisions.
5. Service providers; for the purpose of assisting **Actinver** in the execution of the services related to your contract, as well as to attend and ensure compliance with judicial or administrative requirements issued by competent authorities.
6. **Third parties (commercial alliances):** with the exclusive purpose of providing you with additional products and/or services to your contract.

E. Exercise of ARCO Rights.

In all legally appropriate cases, you may at any time exercise your rights of access, rectification, cancellation and/or opposition ("ARCO Rights") [*due to its acronym in Spanish*]), through the procedures we have implemented.

The corresponding request must comply with the requirements established in the legislation in force, by writing to our Personal Data Department at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, México City.

The application must contain and be accompanied by the following:

- I. Name and address of the holder, or other means to communicate the response to your request.
- II. Documents proving his identity or, if applicable, legal representation.
- III. The clear and precise description of the personal data with respect to which the holder seeks to exercise any of the ARCO Rights; and
- IV. Any other element or document that facilitates the location of your personal data.

Actinver will communicate to you, within a maximum period of twenty days, counted from the date on which it receives the corresponding request, the determination adopted. If the request is accepted, it will be effective within fifteen business days from the date **Actinver** communicates the response. In the event that the information provided in your request is erroneous or insufficient, or if the necessary documents to prove your identity or the corresponding legal representation are not accompanied, **Actinver**, within fifteen business days following the receipt of your request, will require the correction of the deficiencies in order to be able to process it. In these cases, you will have ten business days to comply with the requirement to correct the deficiencies, counted from the day following receipt of this request. The corresponding request will be considered as not submitted if you do not respond within such term.

You may obtain the requested information or personal data through simple copies, electronic documents in conventional formats (Word, PDF, etc.), or through any other

legitimate means that guarantees and accredits the effective exercise of the requested right.

Alternatively, you may send your request to **Actinver's** Personal Data Department at the e-mail address unidad@actinver.com.mx or visit any of the financial centers guest service where **Grupo Financiero Actinver's** entities are located, complying in any case with all the requirements listed above,, complying in any case with all the requirements listed above, establishing as Subject of the communication "ARCO Rights and/or Revocation of Consent", in the understanding that the terms of the procedure will be the same as those mentioned in this section. If you have any questions in this regard, please contact us at the following telephone numbers: 11036699 or 018007055555 to receive the corresponding guidance.

If after the term established by the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals) and the Regulation of the Federal for the Protection of Personal Data Held by Private Companies or Individuals **Actinver** does not respond to your request, you may initiate the procedure for the protection of ARCO Rights before the Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI) (National Institute for Transparency, Access to Information and Protection of Personal Data), whose address is located at Insurgentes Sur No. 3211, Col. 3211, Col. Insurgentes Cuicuilco, Delegación Coyoacán, C.P. 04530, Distrito Federal, the foregoing in accordance with the requirements that will be informed by said Institute in due course.

For **Actinver** it is important to keep your personal data updated, as well as to guarantee its veracity, validity and accuracy; therefore, we would appreciate it if you could inform us at any time of any change in them.

F. Revocation of consent.

You may revoke your consent to the treatment of your Personal Data at any time by sending an e-mail to our Personal Data Department, clearly stating the Personal Data, the purpose and the activity that you do not authorize us to carry out, as long as it is contained in our databases or files, or is within our reasonable access.

The procedure for the revocation of consent, if applicable, will be the same as the one established in the immediately preceding section for the exercise of ARCO Rights.

G. Limitations on the use and disclosure of your personal data

You may limit the use or disclosure of your Personal Data by directing the corresponding request to our Personal Data Department. The requirements to prove your identity, as well as the procedure to attend your request will be the same as those indicated in section E of this Privacy Notice (Exercise of ARCO Rights).

Actinver has means and procedures to ensure the inclusion of some of your data in its own exclusion lists, when you expressly request your inclusion in them. **Actinver** will provide the registered owners with the corresponding registration certificate.

H. Modifications or updates to this Privacy Notice

Actinver may modify, update, extend or otherwise change the content and scope of this Privacy Notice, at any time and under its complete discretion. In such cases, **Actinver** will communicate such changes through the following web address: www.actinver.com in the "Privacy Notices" section.

Actinver will be obliged to make a new Privacy Notice available to you, when **Actinver**, in its capacity as Responsible Party:

9. Change your identity;
10. Requires the collection of Sensitive Personal, Wealth or Financial Data in addition to those informed in this Privacy Notice, when such data is not obtained personally or directly from the owner and the owner's consent is required;
11. Change the purposes that gave rise to or are necessary for the legal relationship between **Actinver** and the holder; or incorporate new purposes that require the consent of the holder, or
12. Modify the terms of transfers or transfers not initially foreseen are to be made, and the holder's consent is required.

For your security and information, we strongly suggest that you periodically review the contents of this Privacy Notice, or send any request for information or clarification to our e-mail account: unidad@actinver.com.mx.

This Privacy Notice complies with the requirements set forth in the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and Regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals, the Lineamientos del Aviso de Privacidad (Privacy Notice Guidelines) and other applicable legal provisions.

Date this Privacy Notice was last updated: 28/02/2019.

- I express my consent to the processing of the Personal Data provided to **Actinver** to carry out the Primary Purposes or Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that there is no opposition on my part to the transfer of the Personal Data to the third parties indicated herein.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to carry out the Secondary Purposes or Non-Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that I do not object to the transfer of the Personal Data to the third parties indicated in this Privacy Notice.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to be contacted personally, by telephone or e-mail for marketing, advertising or commercial prospecting purposes only and exclusively by **Actinver** and/or its affiliates and/or subsidiaries, acknowledging that I do not object to the transfer of the Personal Data to the third parties mentioned herein.

Account holder:

signature:

Date:

Date this Privacy Notice was last updated: 23/05/2023.

CORPORACIÓN

ACTINVER

Corporación Actinver, S.A.B. de C.V. ("Actinver"), informs you, before the collection of your Personal Data, in order for you to exercise your rights to informational self-determination, privacy and protection of your Personal Data, of the following:

PRIVACY NOTICE

A. Identity and address of the responsible party.

Pursuant to the provisions of the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (the "LFPDPPP") (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), its regulation (the "Regulation") and other applicable provisions on the matter, **Corporación Actinver, S.A.B. de C.V.** (hereinafter, the "Responsible Party" or "Actinver", indistinctly), indicating as address for all purposes applicable to this Privacy Notice and other matters related to the same, the address located at Montes Urales No. 620, P.B., Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City, Telephone: 01 (55) 1103699, informs you that during the treatment of the personal data you provide us, we will establish the necessary measures to comply with the principles of legality, quality, consent, information, purpose, loyalty, proportionality and responsibility that the LFPDPPP and the Regulations establish for the personal data you provide us.

B. Personal data collected and subject to processing.

The personal data that you freely and voluntarily provide to **Actinver** by any means that we make available to you, or that reach us through publicly accessible media, or by any other lawful source (hereinafter and as a whole "**Personal Data**") considering at all times the interests that assist you in terms of the Law and the Regulations, may include:

1. **Personal Data:** full name, address, telephone numbers, photograph, Federal Taxpayers Registry (RFC), Voter's Credential (INE), Unique Population Registry Code (CURP), gender, nationality, place and date of birth, level of studies, electronic mail address (e-mail), driver's license number, professional and academic training, work experience, marital status, general data of family members (parents, siblings, spouses, children), current and previous employment data, personal references of third parties, as well as other identification data, physical characteristics, biometric data (such as fingerprints, image of your face), academic data, employment data, legal data, immigration data, as well as other data of the same nature and exclusively under this category. The personal data of third parties provided by you to **Actinver** for the fulfillment of the identified purposes or for secondary purposes (for example, data of family members or beneficiaries), must be provided after you have informed them about

the existence of the treatment of your personal data and the content of this Privacy Notice.

2. **Financial and/or Wealth Data:** Housing Credit Number with the Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT), Administradora de Fondos para el Retiro (AFORE), IMSS affiliation, bank accounts and/or transactions, wealth report, gross and/or net income, average monthly expenses, debts with third parties, personal and real property owned or leased and its value, bank account number(s) and "Clabe" account number(s) for electronic transfers, and data of the same nature and exclusively under this category.
3. **Sensitive Data:** religious, social, civic or cultural association, blood type, weight, height, stature, diseases, current health status, tattoos, union membership and hobbies, entertainment and amusement and data of the same nature and exclusively under this category.
4. For consultation and verification purposes and to ensure that the Personal Data you have freely provided is correct and current, **Actinver** may collect information from personal references, employment references and other sources such as telephone or employment directories, job boards, and databases considered public, among others.

C. Purposes of the treatment

The Personal Data that we treat according to this Privacy Notice will be used only to comply, in the first instance, with the purposes inherent to negotiate and finalize, if applicable, the commercial relationship with you, as well as the negotiations, planning and execution of the business and commercial activities that we hold with third parties or persons in charge perfectly identified and to whom we transmit this Privacy Notice for its compliance and, in the second instance, with the purposes that do not necessarily attend to the labor relationship that we hold with you, purposes that are divided into two categories, for your information:

a. Primary or Necessary Purposes:

1. Management, control, administration and updating of information related to clients and legal representatives of clients (in the case of legal entities) of **Actinver**, necessary to enter into and confirm transactions, to hire services with **Actinver** and to ensure the security and confidentiality of transactions.
2. Analysis of the quality, creditworthiness and payment capacity of **Actinver's** clients, in accordance with current and applicable legislation.
3. Analysis of the profile and personal, labor and financial background of **Actinver's** clients, in accordance with current and applicable legislation.
4. Management, control and administration of communications between **Actinver** and its clients.

5. Monitor, control and evaluation of audits to ensure compliance actions established by national and international legislation and international treaties to which Mexico is a party.
6. Ensure compliance with confidentiality, honorability and transparency obligations, as well as with legal provisions on the prevention of money laundering and financing of terrorism and other sectoral regulations, through the implementation of administrative and technical procedures established for such purposes.
7. Management, control and administration of the judicial or extrajudicial collection of the services provided by **Actinver**.
8. Customer service and follow-up on complaints and/or clarifications through the means of communication established for such purposes by **Actinver**.
9. Statistics and historical record of clients and legal representatives of **Actinver's** clients.

b. Secondary or Non-Necessary Purposes:

1. Sending communications about offers and new products and/or services provided by **Actinver**.
2. Sending information and commercial offers (electronic and physical) about products and/or services offered or produced by third parties.
3. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** parent companies, affiliates or subsidiaries.
4. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** business partners.
5. Sending information about social events organized by **Actinver**.
6. Sending information about recreational, educational or cultural activities organized by **Actinver**.

In case you disagree with the aforementioned purposes, we inform you that you will have a period not exceeding (5) five (5) calendar days from the date on which this Privacy Notice is made available to you to express your refusal via email to our Personal Data Office, whose data are provided below.

The rights of the holder to exercise his rights to revoke consent or opposition, if he/she does not express his/her refusal to the processing of his/her personal data, prior to the delivery of the same or its use, remain unaffected.

D. Transfers of personal data.

Your personal data may be transferred within the national territory or abroad, to the following categories of recipients and for the purposes identified below as well as those indicated in the previous section:

1. **Parent companies, affiliates or subsidiaries of Actinver;** for purposes of centralized safeguarding of information; compliance with reporting obligations, transparency and prevention of money laundering, as well as

statistical purposes and historical record of customers and their legal representatives.

2. **Public agencies; federal, state or municipal public Administrations; Commissions; Institutes and/or Regulatory Entities;** for compliance with reporting, transparency and money laundering prevention obligations; as well as for compliance with judicial or administrative requirements issued by competent authorities.
3. **Agencies, entities or authorities abroad;** for compliance with requirements or requests with effects in Mexican territory, or enforceable in accordance with International Treaties to which Mexico is a party.
4. **Financial Institutions;** for compliance with reporting obligations, transparency, prevention of money laundering, and other legal provisions.
5. Service providers; for the purpose of assisting **Actinver** in the execution of the services related to your contract, as well as to attend and ensure compliance with judicial or administrative requirements issued by competent authorities.
6. **Third parties (commercial alliances):** with the exclusive purpose of providing you with additional products and/or services to your contract.

E. Exercise of ARCO Rights.

In all legally appropriate cases, you may at any time exercise your rights of access, rectification, cancellation and/or opposition ("ARCO Rights") [*due to its acronym in Spanish*]), through the procedures we have implemented.

The corresponding request must comply with the requirements established in the legislation in force, by writing to our Personal Data Department at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec IV sección, Alcaldía: Miguel Hidalgo, C.P.:11000, México City.

The application must contain and be accompanied by the following:

- I. Name and address of the holder, or other means to communicate the response to your request.
- II. Documents proving his identity or, if applicable, legal representation.
- III. The clear and precise description of the personal data with respect to which the holder seeks to exercise any of the ARCO Rights; and
- IV. Any other element or document that facilitates the location of your personal data.

Actinver will communicate to you, within a maximum period of twenty days, counted from the date on which it receives the corresponding request, the determination adopted. If the request is accepted, it will be effective within fifteen business days from the date **Actinver** communicates the response. In the event that the information provided in your request is erroneous or insufficient, or if the necessary documents to prove your identity or the corresponding legal representation are not accompanied, **Actinver**, within fifteen business days following the receipt of your request, will require the correction of the deficiencies in order to be able to process it. In these cases, you will have ten business days to comply with the requirement to correct the deficiencies, counted from the day

following receipt of this request. The corresponding request will be considered as not submitted if you do not respond within such term.

You may obtain the requested information or personal data through simple copies, electronic documents in conventional formats (Word, PDF, etc.), or through any other legitimate means that guarantees and accredits the effective exercise of the requested right.

Alternatively, you may send your request to **Actinver's** Personal Data Department at the e-mail address unidad@actinver.com.mx or visit any of the financial centers guest service where **Grupo Financiero Actinver's** entities are located, complying in any case with all the requirements listed above,, complying in any case with all the requirements listed above, establishing as Subject of the communication "ARCO Rights and/or Revocation of Consent", in the understanding that the terms of the procedure will be the same as those mentioned in this section. If you have any questions in this regard, please contact us at the following telephone numbers: 11036699 or 018007055555 to receive the corresponding guidance.

If after the term established by the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and the Regulation of the Federal for the Protection of Personal Data Held by Private Companies or Individuals **Actinver** does not respond to your request, you may initiate the procedure for the protection of ARCO Rights before the Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI) (National Institute for Transparency, Access to Information and Protection of Personal Data), whose address is located at Insurgentes Sur No. 3211, Col. 3211, Col. Insurgentes Cuicuilco, Delegación Coyoacán, C.P. 04530, Distrito Federal, the foregoing in accordance with the requirements that will be informed by said Institute in due course.

For **Actinver** it is important to keep your personal data updated, as well as to guarantee its veracity, validity and accuracy; therefore, we would appreciate it if you could inform us at any time of any change in them.

F. Revocation of consent.

You may revoke your consent to the treatment of your Personal Data at any time by sending an e-mail to our Personal Data Department, clearly stating the Personal Data, the purpose and the activity that you do not authorize us to carry out, as long as it is contained in our databases or files, or is within our reasonable access.

The procedure for the revocation of consent, if applicable, will be the same as the one established in the immediately preceding section for the exercise of ARCO Rights.

G. Limitations on the use and disclosure of your personal data

You may limit the use or disclosure of your Personal Data by directing the corresponding request to our Personal Data Department. The requirements to prove your identity, as well as the procedure to attend your request will be the same as those indicated in section E of this Privacy Notice (Exercise of ARCO Rights).

Actinver has means and procedures to ensure the inclusion of some of your data in its own exclusion lists, when you expressly request your inclusion in them. **Actinver** will provide the registered owners with the corresponding registration certificate.

H. Modifications or updates to this Privacy Notice

Actinver may modify, update, extend or otherwise change the content and scope of this Privacy Notice, at any time and under its complete discretion. In such cases, **Actinver** will communicate such changes through the following web address: www.actinver.com in the "Privacy Notices" section.

Actinver will be obliged to make a new Privacy Notice available to you, when **Actinver**, in its capacity as Responsible Party:

13. Change your identity;
14. Requires the collection of Sensitive Personal, Wealth or Financial Data in addition to those informed in this Privacy Notice, when such data is not obtained personally or directly from the owner and the owner's consent is required;
15. Change the purposes that gave rise to or are necessary for the legal relationship between **Actinver** and the holder; or incorporate new purposes that require the consent of the holder, or
16. Modify the terms of transfers or transfers not initially foreseen are to be made, and the holder's consent is required.

For your security and information, we strongly suggest that you periodically review the contents of this Privacy Notice, or send any request for information or clarification to our e-mail account: unidad@actinver.com.mx.

This Privacy Notice complies with the requirements set forth in the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals, the Lineamientos del Aviso de Privacidad (Privacy Notice Guidelines) and other applicable legal provisions.

Date this Privacy Notice was last updated: 28/02/2019.

- I express my consent to the processing of the Personal Data provided to **Actinver** to carry out the Primary Purposes or Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that there is no opposition on my part to the transfer of the Personal Data to the third parties indicated herein.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to carry out the Secondary Purposes or Non-Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that I do not object to the transfer of the Personal Data to the third parties indicated in this Privacy Notice.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to be contacted personally, by telephone or e-mail for marketing, advertising or commercial prospecting purposes only and exclusively by **Actinver** and/or its affiliates and/or subsidiaries, acknowledging that I do not object to the transfer of the Personal Data to the third parties mentioned herein.

Account holder:

signature:

Date:

Date this Privacy Notice was last updated: 23/05/2023.

Actinver Insurance Services

Actinver Insurance Services, Agente de Seguros y Fianzas, S.A. de C.V. ("Actinver"), informs you, before the collection of your Personal Data, in order for you to exercise your rights to informational self-determination, privacy and protection of your Personal Data, of the following:

PRIVACY NOTICE

A. Identity and address of the responsible party.

Pursuant to the provisions of the Ley Federal de Protección de Datos Personales en Posesión de los Particulares (the "LFPDPPP") (Federal Law for the Protection of Personal Data Held by Private Companies or Individuals), its regulation (the "Regulation") and other applicable provisions on the matter, **Actinver Insurance Services, Agente de Seguros y Fianzas, S.A. de C.V.** (hereinafter, the "Responsible Party" or "Actinver", indistinctly), indicating as address for all purposes applicable to this Privacy Notice and other matters related to the same, the address located at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec, Alcaldía: Miguel Hidalgo, C.P.:11000, Mexico City, Telephone: 01 (55) 11036699, informs you that during the treatment of the personal data you provide us, we will establish the necessary measures to comply with the principles of legality, quality, consent, information, purpose, loyalty, proportionality and responsibility that the LFPDPPP and the Regulations establish for the personal data you provide us.

B. Personal data collected and subject to processing.

The personal data that you freely and voluntarily provide to **Actinver** by any means that we make available to you, or that reach us through publicly accessible media, or by any other lawful source (hereinafter and as a whole "**Personal Data**") considering at all times the interests that assist you in terms of the Law and the Regulations, may include:

1. **Personal Data:** full name, address, telephone numbers, photograph, Federal Taxpayers Registry (RFC), Voter's Credential (INE), Unique Population Registry Code (CURP), gender, nationality, place and date of birth, level of studies, electronic mail address (e-mail), driver's license number, professional and academic training, work experience, marital status, general data of family members (parents, siblings, spouses, children), current and previous employment data, personal references of third parties, as well as other identification data, physical characteristics, biometric data, academic data, employment data, legal data, immigration

data, and data of the same nature and exclusively under this category. The personal data of third parties provided by you to **Actinver** for the fulfillment of the identified purposes (for example, data of family members or beneficiaries) or for secondary purposes, must be provided after you have informed them about the existence of the treatment of your personal data and the content of this Privacy Notice.

2. **Financial and/or Wealth Data:** Housing Credit Number with the Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT), Administradora de Fondos para el Retiro (AFORE), IMSS affiliation, bank accounts and/or transactions, wealth report, gross and/or net income, average monthly expenses, debts with third parties, personal and real property owned or leased and its value, bank account number(s) and "Clabe" account number(s) for electronic transfers, and data of the same nature and exclusively under this category.
3. **Sensitive Data:** religious, social, civic or cultural association, blood type, weight, height, stature, diseases, current health status, tattoos, union membership and hobbies, entertainment and amusement and data of the same nature and exclusively under this category.
4. For consultation and verification purposes and to ensure that the Personal Data you have freely provided is correct and current, **Actinver** may collect information from personal references, employment references and other sources such as telephone or employment directories, job boards, and databases considered public, among others.

C. Purposes of the treatment

The Personal Data that we treat according to this Privacy Notice will be used only to comply, in the first instance, with the purposes inherent to negotiate and finalize, if applicable, the commercial relationship with you, as well as the negotiations, planning and execution of the business and commercial activities that we hold with third parties or persons in charge perfectly identified and to whom we transmit this Privacy Notice for its compliance and, in the second instance, with the purposes that do not necessarily attend to the labor relationship that we hold with you, purposes that are divided into two categories, for your information:

a. Primary or Necessary Purposes:

1. Management, control, administration and updating of information related to clients and legal representatives of clients (in the case of legal entities) of **Actinver**, necessary to enter into and confirm transactions, to hire services with **Actinver** and to ensure the security and confidentiality of transactions.
2. Analysis of the quality, creditworthiness and payment capacity of **Actinver's** clients, in accordance with current and applicable legislation.
3. Analysis of the profile and personal, labor and financial background of **Actinver's** clients, in accordance with current and applicable legislation.

4. Management, control and administration of communications between **Actinver** and its clients.
5. Monitor, control and evaluation of audits to ensure compliance actions established by national and international legislation and international treaties to which Mexico is a party.
6. Ensure compliance with confidentiality, honorability and transparency obligations, as well as with legal provisions on the prevention of money laundering and financing of terrorism and other sectoral regulations, through the implementation of administrative and technical procedures established for such purposes.
7. Management, control and administration of the judicial or extrajudicial collection of the services provided by **Actinver**.
8. Customer service and follow-up on complaints and/or clarifications through the means of communication established for such purposes by **Actinver**.
9. Statistics and historical record of clients and legal representatives of **Actinver's** clients.

b. Secondary or Non-Necessary Purposes:

1. Sending communications about offers and new products and/or services provided by **Actinver**.
2. Sending information and commercial offers (electronic and physical) about products and/or services offered or produced by third parties.
3. Promotion, distribution, marketing and sale of products and/or services offered by **Actinver's** business partners.
4. Sending information about social events organized by **Actinver**.
5. Sending information about recreational, educational or cultural activities organized by **Actinver**.

In case you disagree with the aforementioned purposes, we inform you that you will have a period not exceeding (5) five (5) calendar days from the date on which this Privacy Notice is made available to you to express your refusal via email to our Personal Data Office, whose data are provided below.

The rights of the holder to exercise his rights to revoke consent or opposition, if he/she does not express his/her refusal to the processing of his/her personal data, prior to the delivery of the same or its use, remain unaffected.

D. Transfers of personal data.

Your personal data may be transferred within the national territory or abroad, to the following categories of recipients and for the purposes identified below as well as those indicated in the previous section:

1. **Parent companies, affiliates or subsidiaries of Actinver;** for purposes of centralized safeguarding of information; compliance with reporting obligations, transparency and prevention of money laundering, as well as

statistical purposes and historical record of customers and their legal representatives.

2. **Public agencies; federal, state or municipal public Administrations; Commissions; Institutes and/or Regulatory Entities;** for compliance with reporting, transparency and money laundering prevention obligations; as well as for compliance with judicial or administrative requirements issued by competent authorities.
3. **Agencies, entities or authorities abroad;** for compliance with requirements or requests with effects in Mexican territory, or enforceable in accordance with International Treaties to which Mexico is a party.
4. **Financial Institutions;** for compliance with reporting obligations, transparency, prevention of money laundering, and other legal provisions.
5. Service providers; for the purpose of assisting **Actinver** in the execution of the services related to your contract, as well as to attend and ensure compliance with judicial or administrative requirements issued by competent authorities.
6. **Third parties (commercial alliances):** Mapfre México, S.A.

E. Exercise of ARCO Rights.

In all legally appropriate cases, you may at any time exercise your rights of access, rectification, cancellation and/or opposition ("ARCO Rights") [*due to its acronym in Spanish*]), through the procedures we have implemented.

The corresponding request must comply with the requirements established in the legislation in force, by writing to our Personal Data Department at Montes Urales No. 620, Piso 1, Colonia: Lomas de Chapultepec, Alcaldía: Miguel Hidalgo, C.P.:11000, México City. The application must contain and be accompanied by the following:

- I. Name and address of the holder, or other means to communicate the response to your request.
- II. Documents proving his identity or, if applicable, legal representation.
- III. The clear and precise description of the personal data with respect to which the holder seeks to exercise any of the ARCO Rights; and
- IV. Any other element or document that facilitates the location of your personal data.

Actinver will communicate to you, within a maximum period of twenty days, counted from the date on which it receives the corresponding request, the determination adopted. If the request is accepted, it will be effective within fifteen business days from the date **Actinver** communicates the response. In the event that the information provided in your request is erroneous or insufficient, or if the necessary documents to prove your identity or the corresponding legal representation are not accompanied, **Actinver**, within five business days following the receipt of your request, will require the correction of the deficiencies in order to be able to process it. In these cases, you will have ten business days to comply with the requirement to correct the deficiencies, counted from the day following receipt of this request. The corresponding request will be considered as not submitted if you do not respond within such term.

You may obtain the requested information or personal data through simple copies, electronic documents in conventional formats (Word, PDF, etc.), or through any other legitimate means that guarantees and accredits the effective exercise of the requested right.

Alternatively, you may send your request to **Actinver's** Personal Data Department at the e-mail address unidad@actinver.com.mx or visit any of the financial centers guest service where **Grupo Financiero Actinver's** entities are located, complying in any case with all the requirements listed above,, complying in any case with all the requirements listed above, establishing as Subject of the communication "ARCO Rights and/or Revocation of Consent", in the understanding that the terms of the procedure will be the same as those mentioned in this section. If you have any questions in this regard, please contact us at the following telephone numbers: 11036699 or 018007055555 to receive the corresponding guidance.

If after the term established by the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and the Regulation of the Federal for the Protection of Personal Data Held by Private Companies or Individuals) **Actinver** does not respond to your request, you may initiate the procedure for the protection of ARCO Rights before the Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI) (National Institute for Transparency, Access to Information and Protection of Personal Data), whose address is located at Insurgentes Sur No. 3211, Col. 3211, Col. Insurgentes Cuicuilco, Delegación Coyoacán, C.P. 04530, Distrito Federal, the foregoing in accordance with the requirements that will be informed by said Institute in due course.

For **Actinver** it is important to keep your personal data updated, as well as to guarantee its veracity, validity and accuracy; therefore, we would appreciate it if you could inform us at any time of any change in them.

F. Revocation of consent.

You may revoke your consent to the treatment of your Personal Data at any time by sending an e-mail to our Personal Data Department, clearly stating the Personal Data, the purpose and the activity that you do not authorize us to carry out, as long as it is contained in our databases or files, or is within our reasonable access.

The procedure for the revocation of consent, if applicable, will be the same as the one established in the immediately preceding section for the exercise of ARCO Rights.

G. Limitations on the use and disclosure of your personal data

You may limit the use or disclosure of your Personal Data by directing the corresponding request to our Personal Data Department. The requirements to prove your identity, as well as the procedure to attend your request will be the same as those indicated in section E of this Privacy Notice (Exercise of ARCO Rights).

Actinver has means and procedures to ensure the inclusion of some of your data in its own exclusion lists, when you expressly request your inclusion in them. **Actinver** will provide the registered owners with the corresponding registration certificate.

H. Modifications or updates to this Privacy Notice

Actinver may modify, update, extend or otherwise change the content and scope of this Privacy Notice, at any time and under its complete discretion. In such cases, **Actinver** will communicate such changes through the following web address: www.actinver.com in the "Privacy Notices" section.

Actinver will be obliged to make a new Privacy Notice available to you, when **Actinver**, in its capacity as Responsible Party:

17. Change your identity;
18. Requires the collection of Sensitive Personal, Wealth or Financial Data in addition to those informed in this Privacy Notice, when such data is not obtained personally or directly from the owner and the owner's consent is required;
19. Change the purposes that gave rise to or are necessary for the legal relationship between **Actinver** and the holder; or incorporate new purposes that require the consent of the holder, or
20. Modify the terms of transfers or transfers not initially foreseen are to be made, and the holder's consent is required.

For your security and information, we strongly suggest that you periodically review the contents of this Privacy Notice, or send any request for information or clarification to our e-mail account: unidad@actinver.com.mx.

This Privacy Notice complies with the requirements set forth in the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals and the Regulation of the Federal Law for the Protection of Personal Data Held by Private Companies or Individuals, the Lineamientos del Aviso de Privacidad (Privacy Notice Guidelines) and other applicable legal provisions.

Date this Privacy Notice was last updated: 28/02/2019.

- I express my consent to the processing of the Personal Data provided to **Actinver** to carry out the Primary Purposes or Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that there is no opposition on my part to the transfer of the Personal Data to the third parties indicated herein.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to carry out the Secondary Purposes or Non-Necessary Purposes set forth in this Privacy Notice, acknowledging in this act that I do not object to the transfer of the Personal Data to the third parties indicated in this Privacy Notice.
- I hereby give my consent for the Personal Data provided to **Actinver to** be used to be contacted personally, by telephone or e-mail for marketing, advertising or commercial prospecting purposes only and exclusively by **Actinver** and/or its affiliates and/or subsidiaries, acknowledging that I do not object to the transfer of the Personal Data to the third parties mentioned herein.

Account holder:

signature:

Date:

Date this Privacy Notice was last updated: 23/05/2023.